



## Warranty Details: Quartz Hub Ltd Entire Lifetime Guarantee

Quartz Hub Ltd assures the registered owner of installed Quartz Hub Ltd products against manufacturing defects for the entire lifetime of the product.

### Covered:

- Indoor installations like countertops, cladding, walls, and floors within residential structures (or non-residential properties) are protected against surface issues in flat surface applications.

### Not Covered:

- Direct application of heat or excessive weight on the surface is not included.
- Cracks that appear after installation are not part of the warranty. Cracks resulting from improper movement, direct heat, heavy loads, or accidental contact post-installation are not considered defects.
- The warranty doesn't extend to non-core features or long-term wear, discoloration, performance decline, aesthetics, and floor warping.
- External use on building facades is excluded.
- Surface chipping due to usage, like scraping against edges, is not covered.
- Natural changes over time in colour, shade, particle arrangement, or gloss level are not covered.
- Issues from static electricity or products to counteract it are also not covered.

The validity of this Warranty Letter is contingent upon the consumer's registration within 6 months from product purchase, as stated in the relevant section. This requires the consumer to submit the original invoice or purchase receipt, indicating both the purchase date and the dealer's name. To activate this Warranty, registration must be completed via email to [info@quartzhub.co.uk](mailto:info@quartzhub.co.uk). This Warranty is transferable.

Should the conditions outlined in the preceding paragraph remain unmet or if consumer-provided information is untrue, incomplete, or unreadable, Quartz Hub Ltd reserves the right to withhold free warranty services. It's important to note that this Warranty is designed for non-professional end users and is applicable strictly for residential usage, encompassing single-family homes and multi-family dwellings alike.

To register your warranty, please email a copy of your invoice or purchase receipt to [info@quartzhub.co.uk](mailto:info@quartzhub.co.uk). Purchase date and dealer's name must be visible.