



Care and Maintenance Guide

At Quartz Hub, our resilient and nonporous quartz surfaces are a breeze to maintain, freeing you from constant upkeep. With the following simple tips, your Quartz Hub surface will retain its charm, just as when it was first installed.

Everyday Care:

- Effortlessly clean your surface using water and a mild detergent or a spray-and-wipe cleaner on a soft cloth or a gentle scourer. Rinse with water and pat dry with a soft cloth or paper towel.
- Swiftly attend to wet spills to ward off limescale buildup.
- Before applying any cleaning product, test it on an inconspicuous area to ensure it won't harm the surface.

Stubborn Blemishes:

- Should stubborn stains appear, treat them gently by rubbing the affected area with an appropriate cleaner and a soft cloth or paper towel.
- Extend your cleaning motions to a larger area around the stain, employing circular movements.
- Rinse thoroughly with water and softly dry with a soft cloth or paper towel.
- Repeat the process if the stain persists.

Dried Accidents:

- Take care of dried materials like food, gum, or nail polish by carefully scraping them away with a plastic putty knife. Follow up with a wipe using a damp cloth.

Metal Marks:

- In the rare case of metal marks, remove them gently using the same method as for stubborn blemishes or try a latex eraser for a mild rub.

Limescale Woes:

- Conquer limescale issues by pouring white vinegar on the affected area and letting it soak for 30 minutes. Use a non-scratch scourer with broad strokes to gently rub the area, then rinse with ample water. Repeat as necessary until the limescale vanishes.

Rust Remedy:

- Tackle rust marks by applying a small amount of Bar Keepers Friend® Cleanser (powder) on a damp cloth. Employ a gentle circular motion to wipe the area, rinse thoroughly with warm water, and dry with a soft cloth or paper towel. Avoid abrasive scourers.

Scratch Resistance:

- Our Quartz Hub surfaces are scratch-resistant, yet it's best to use a cutting board instead of placing sharp objects directly on the surface.

Heat Precaution:

- To safeguard against potential damage from extreme heat, always use trivets for hot cookware or cooking units like electric frying pans, crock pots, or toaster ovens, ensuring they don't make direct contact with the Quartz Hub surface, especially near the edges.

Dark Surface Tips:

- Dark Quartz Hub models may require a bit more daily upkeep, as they tend to show fingerprints and signs of daily use more prominently than lighter surfaces.
- Protect dark surfaces from scratch marks by using cutting boards for sharp objects.
- Keep an eye on limescale visibility on dark models and avoid allowing liquids to dry out on the surface.
- For routine cleaning on dark surfaces, steer clear of cream-textured cleaning products.

General Advice:

- Steer clear of exposing your Quartz Hub surface to potent acids or alkalis, oxidizers, or similar materials, regardless of their pH levels.
- Avoid using harsh cleaning products like oven/grill cleaners, dishwasher polishing agents, lye, caustic soda, acetone, paint strippers, or products containing trichloroethane or methylene chloride.
- Opt against using plant-based cleaning agents to prevent potential chemical buildup.
- If your surface comes into contact with any product that might cause damage, rinse it immediately with plenty of water.

- Reserve cream-textured cleaning products mainly for stubborn stains, not regular cleaning.
- After cleaning, ensure you rinse off any cleaning residue thoroughly with water.
- Do not leave dirt or liquids on the surface for extended periods.
- When trying a new cleaning product, test it first on an inconspicuous area to confirm it won't damage the Quartz Hub surface.
- Refrain from using abrasive scourers, as they can harm the finish/sheen of your Quartz Hub surface.