

Kitchen Units & Worktops

- 1) All surfaces/carcasses to be templated must be complete, flat and level. The final level of the worktops can only be as good as the level of the units supporting them.
- 2) All units that are to have granite or quartz fitted to them must be well constructed, fixed together and be fully fitted. This includes end panels or other additions to the main units.
- 3) We accept no liability for problems caused by additions or alterations to the furniture or appliances after the templates have been made.
- 4) Any alterations made by either yourself, kitchen company or fitters after the templates have been made must be amended by you, in person at our factory. We will not accept any alterations given verbally over the phone. We can make arrangements for our fitters to re-visit but this will be at an extra cost to you and will delay your fitting date.
- 5) If replacing existing worktops they may need to be removed before our arrival to make your templates. This allows the carcasses to be viewed, assessed and advice can then be given if any additional work needs to be carried out before the new worktops could be fixed. We offer removal of worktops as an extra service. This is not included in the template and fitting cost/ service.
- 6) Any units to be fitted directly on top of the worktops must be fitted after the worktops (recommended) or on adjustable wall brackets to give adequate clearance. It is not acceptable to leave a gap and expect to slide the worktops under.
- 7) If any walls around the worktops are to be plastered or altered in any way they must be done either before templating or If any of the above conditions are not met, we will use our best endeavours to template but take no responsibility whatsoever for any misinterpretations.

Upon completion of fitting you or your representative may be asked to sign a satisfaction note to say that you accept the workmanship and quality of your granite surface and that they meet your requirements. This satisfaction note must be signed or reasons given so the fitter can rectify the situation immediately and the satisfaction note can be signed.

If you have any questions or issues please feel free to call us on 01257 253069 or email us at info@finchgranite.com .We want you to receive the perfect surface with great service, this is why we go to great lengths to give you all the information we can so please check and double check with us and the fitters to ensure you are getting exactly what you want.