Warranty Information & Registration

We deal with several manufacturers of quartz and the free extended warranty sign up is different for all of them. We have listed below each specific supplier and what is required to obtain this warranty. Usually this must be completed within 30 days of installation.

The length of the warranty cover is different with each supplier so please read all the available information for your chosen manufacturer. In particular **please read the warranty information including the terms and conditions** that will explain what is and what is not covered.

With Granite, as it's a natural product, there is no extended warranty other than coverage by the Consumer Rights Act

<u>Silestone Quartz or Dekton products by Cosentino 25-year Limited Residential Warranty- Sensa products (15 years)</u>

The link above will take you to Silestone website (www.silestone.co.uk) Follow the on screen instructions and fill in the form. You will need to enter our specific merchant ID number (6000008277) once completed silestone will send you a confirmation email .If you have any issues with the form please contact Cosentino directly on 01618886270

Caesarstone Quartz products -25-year Limited Residential Warranty

The link above will take you to the caesarstone website (www.caesarstone.co.uk) follow the on screen instructions and fill in the form. You will need to enter the model number(4 digit code) the serial number of the slabs & the batch number. This information should be on your invoice or attached to your invoice from us. If not then please contact us. If you have any issues with the form, please contact Caesarstone directly on 08001588088

Technistone Quartz Products -10-year limited warranty

The link above will take you to the Technistone website (www.technistone.com/en/homepage) follow the on screen instructions and fill in the form. You will need to enter the lot/shade serial number of the slabs . This information should be on your invoice or attached to your invoice. If not then please contact us. If you have any issues filling in the form then please contact the UK distributor BStone directly on 01604 585848.

Quartzforms Quartz Products 10-year limited warranty

There is no online form to fill in, the 10 year warranty is automatic . You will need to keep proof of purchase (Finch's invoice) in the event of a claim. Please follow the link above for more information on your warranty. If you need more information with regard to the warranty please contact the representative for Quartzforms, Mark Payne on 07775533230

BQS Quartz Products 10-year limited warranty

There is no online form to fill in, the 10 year warranty is automatic and supplied by Beltrami (the company who supplies this material in the UK). You will need to keep proof of purchase (finchs invoice) in the event of a claim. Please follow the link above for more information. If you need more information on the warranty please contact Beltrami on 01384 564315

Compac Quartz Surfaces -33 year Warranty

The link above will take you to the Compac website (en.compac.es) follow the on screen instructions and fill in the form. You will need to enter the batch number (the slab serial number). This information should be on your invoice or attached to your invoice from us. If not then please contact us. If you have any issues with the form, please contact Compac directly on 01924368703

Cambria Quartz Surfaces -Limited Lifetime Warranty

The link above will take you to the Cambria USA website (www.cambriausa.com) follow the on screen instructions and fill in the form. If you have any issues filling in the form then please contact the UK distributor Granite Granite directly on 01709529567