



Finch's
Bespoke Surfaces

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IMPORTERS & FABRICATORS IN GRANITE - QUARTZ - MARBLE - SLATE - STONE

Replacement of Existing Worktops

Existing kitchen worktops can easily be replaced with Granite or Quartz to enhance an already beautiful and well made kitchen. If there is nothing wrong with your existing kitchen units and décor there really is no need to spend the extra money on replacing the whole kitchen. In the case of replacing existing Formica, wood or other type of kitchen worktops that are already in position please read the following document to familiarize yourself with the procedure and what we will do as standard, included in your price and what steps you may need to make before our visit.

Pricing

To price your replacement worktops you only need to draw out a quick sketch in plan view of the kitchen worktops including all relevant sizes and usefull information. You can then either email, fax or call in to our factory to obtain a price. If you are unsure of the colour you would require please give us a base colour such as black and we will quote you on several of our most popular black colours. If the price is acceptable then we will book your project into our diary and move onto the template stage.

Templates

The ideal scenario is that when our template & installation team arrives to make the templates your existing worktops have already been removed by yourself or a competent professional. In most cases this is a necessity to ensure that the finished, installed product fits perfectly. If it is not possible to remove the worktops yourself we do offer this service at an extra cost(see below). With the old worktops removed our team will then make the templates from plywood ensuring that every detail and specification is to your exact requirements. In some cases it is possible to take sizes or templates without the need to remove the worktops at the template stage. In most cases of replacement of existing worktops we will instruct our template and fitting team to make a preliminary visit to site before templates are made to check if the worktops actually need to be removed or not.(please also see our template & fitting terms & conditions downloadable .pdf document and our website FAQ section)

If the existing worktops need to be removed

If the existing worktops need to be removed before the templates can be taken there are several options for you to consider.

- 1) Remove the existing worktops yourself
- 2) Bring in your own trusted professional joiner/ builder/ plumber to complete the work for you.
- 3) We have our own corgi registered and time served professional plumber who can price the type of service you require. There are several options that he can quote you for including disconnection of services such as a gas hob/ cooker, sinks, taps and the removal/ disposal of the old worktops from the site. Services from our plumber can range from the basic 1 visit to the full 4 visit service. These types of service are briefly explained below.

Removal of worktops service explained

The lead time for the manufacture of your new kitchen worktops is 7 days from the template stage to the fitting stage. If your existing hob, sink and tap are disconnected and removed along with the old worktops for the template stage this will leave you with no worktops or services for 1 week until your new worktops are fitted. For some customers this is not a problem as they may have a utility room or other options and will be able to manage for a

week. In some cases customers may need the services re-connecting and the old worktops replaced temporarily for the week until the new worktops are fitted. Below is an explanation of the different service types that are offered.

Removal of worktops by our plumber

Type 1 - Full Service (4 visits)

Obviously this will be the most expensive service provided as the plumber will be going to the job twice on the template day and twice on the fitting day. The advantage with this service is that you will have full use of your kitchen for a week while your new worktops are being fabricated. The service will include all the following

On the day that the templates are to be made

- 1) Plumber arrives in the morning and removes sink, tap, disconnects hob and takes off the existing worktops.

Templates are then taken by our granite fitter

2) Plumber returns later that day to temporarily re-attach the worktops and re connect the sink ,tap and hob so that you have full use of your kitchen while your new granite/ quartz worktops are being fabricated by Finch's.

One week later

when your new granite/ quartz worktops are ready for installation

- 1) Plumber arrives in the morning and removes sink, tap, disconnects hob and takes off the existing worktops. Included in this price he will also dispose of the worktops from the site.

Once the new Granite / Quartz Worktops are fitted

- 2) Plumber returns later that day to fit new hob, sink and tap
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Type 2 Service(2 visits)

With this service you will not have use of your kitchen worktops, hob or sink for a week while your new worktops are being fabricated. The service will include all the following. This service will involve 2 visits by the plumber.

On the day that the templates are to be made(template date)

- 1) Plumber arrives in the morning and removes sink, tap, disconnects hob and takes off the existing worktops. Included in this price he will also dispose of the worktops from the site.

Templates are then made by our granite/ quartz fitter(template date)

You have no sink, tap, hob or worktops for 1 week

One week later

New Granite / Quartz Worktops are then fitted (fitting date)

- 2) Plumber returns later that day to fit new hob, sink and tap
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Type 3 Service (2 visits)

This is the same price as the type 2 service as there are still the same amount of visits by the plumber and the same amount of work to be done. This type of service can only be provided under certain conditions. Basically, in some situations we are able to just take sizes and do not need to remove the worktops at the template stage. We will be able to inform you if this is possible after we see your drawing/ plan of your kitchen and consult the fitter(or the fitter makes a preliminary visit to site) . If possible it enables you to have full use of your kitchen while your new worktops are being fabricated. The service will include all the following.

Templates/ Drawings are taken by our granite/ quartz fitter(template date)

One week later

Your new granite/ quartz worktops are ready for installation(fitting date)

- 3) Plumber arrives in the morning and removes sink, tap, disconnects hob and takes off the existing worktops. Included in this price he will also dispose of the worktops from the site.

New Granite / Quartz Worktops are then fitted (fitting date)

- 4) Plumber returns later that day to fit new hob, sink and tap

Why use a plumber for removal of worktops?

As we have mentioned above, in most cases removal of the old worktops will involve the disconnection of gas or electric cookers/appliances along with the disconnection of taps and sinks. As a home owner you are allowed to do this work yourself although we would not recommend it unless you are a trained professional in that particular field. Similarly we(finch's) have neither the skills, tools or technical accreditation and license to touch any gas or plumbing work and prefer to pass this onto to trained professionals. It is illegal and dangerous to let any untrained person attempt any gas work. Be very wary of other granite companys who attempt to do this sort of work themselves included in the price as this will void your house insurance.

Finch's Stone & marble Ltd, our installation teams, our recommended plumbers and electricians all have the very best training and are accredited & licensed, Corgi registered, have full public liability insurance and years of experience in their own specialist trade. We feel that it speaks volumes about our approach to your project that our service uses specialist trade partners for each particular issue as opposed to our competitors who try to quote for everything done themselves, with no experience using unlicensed plumbers. Be very aware of this point as what you really want is a good job at the right cost - not a cheap one job that will lead to future problems and void insurance.

Obviously you do not have to use our recommended plumber. You are very welcome to use your own tradesman and will quite happily work alongside them and coordinate our template and fitting times with them. You may also want other work to be done while the plumber is there such as a dishwasher connection, capping of redundant pipes or fitting of isolator taps to the hot and cold tap feed. Please contact us for the prices for these services and our plumber will be pleased to provide a tailored quote to your individual needs.

You may also wish to cut down on some of the costs by removing your own worktops and disposing of them yourself and just getting our recommended plumber to Disconnect / connect the hob or/and sink and tap. Upon request we can send you a breakdown for each typical service type to give you an idea of how much everything costs. Please contact us on 01257 253069 or email us at info@finchgranite.com to be sent a full price list. If you are unsure of exactly what you need you can contact our plumber to obtain an exact tailored quote.

Please note that we do not make any money from this and merely pass the information onto the plumber for your benefit. You will pay him directly once he has completed the work for you. As such Finch's are not responsible for any other trades and give no guarantees against their work, prices and services. Our recommended plumber is a very good, time served and accredited tradesman with over 25 years experience. He has also worked on all of finch's directors' houses and we are very pleased with his workmanship. This is why we recommend him to our customers.